

Register using ATM/Debit Card Number

Make sure to update your contact details (i.e., mobile number and email address) and inform your Branch of Account your preferred contact details.

Go to the nearest CBS ATM and activate your Mobile Banking by performing the following steps:

- Insert your CBS ATM Card
- Select **OTHER TRANSACTIONS** in the Main Menu Screen
- Select **ACTIVATE MOBILE BANKING** in the options
- Nominate a 6-digit Mobile Banking Temporary Pin TWICE, consecutively
- Press NO if you will not do any transactions; YES if you will do more transactions

Note: The 6-digit Mobile Banking Temporary Pin is different from your existing ATM Card Pin. Mobile Banking Temporary Pin is valid for 24 hours.

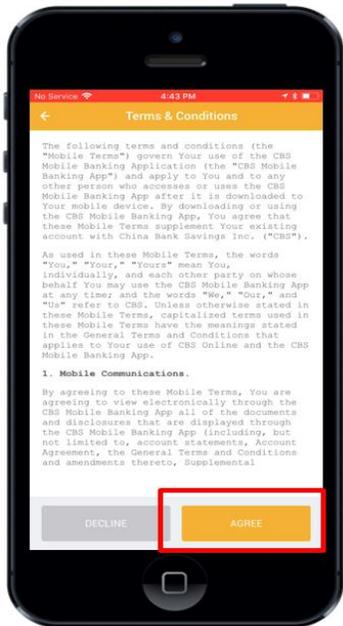
Step 1: You must nominate a 6-digit Mobile Banking Temporary PIN at any China Bank Savings ATM.



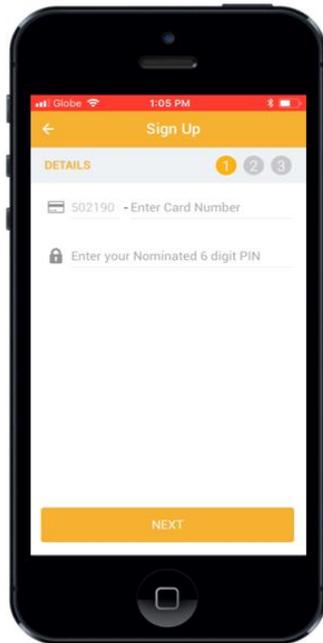
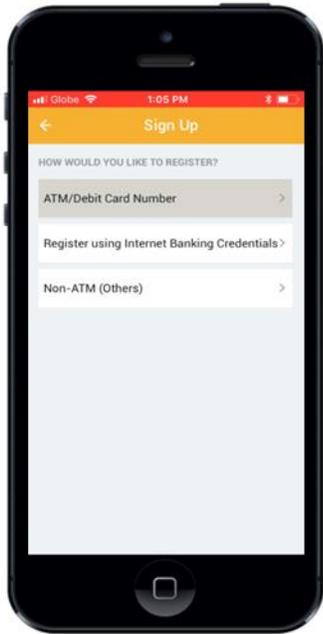
Step 2: Download the CBS Mobile Banking App from App Store or Google Play Store. Search for “CBS Personal Mobile App”



Step 3: Open the Mobile Banking App and click “Sign Up”



Step 4: Read the Terms and Conditions of Use then click “Agree”

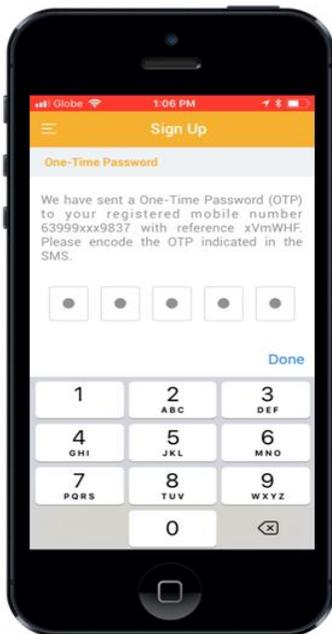


Step 5: Select the “ATM / Debit Card Number” option as preferred mode of registration and enter your (1) Card Number and (2) Nominated 6-digit PIN

Note:

- ATM Card Number is the 13-digit printed in front of the CBS ATM Card
- Please note that the 6-digit Mobile Banking Temporary Pin is different from your existing ATM Card Pin. Mobile Banking Temporary Pin is valid for 24 hours.

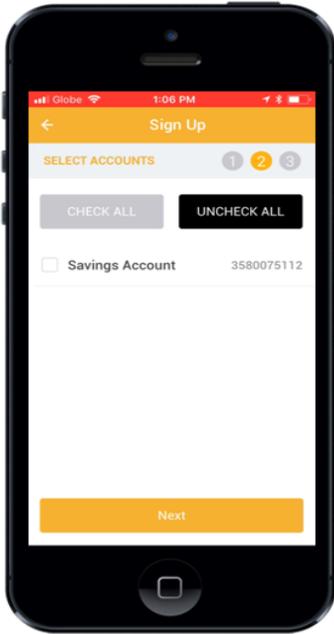
Encountered problem in registering using your ATM/Debit Card? Call Customer Contact Center Hotline at 884-7878 for further checking.



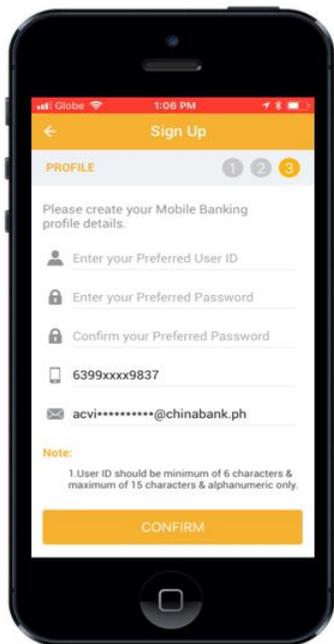
Step 6: Enter the OTP (One-Time Password) that will be sent to your registered mobile number. To proceed, click “Continue”

Note:

OTP will expire in 5 minutes. Client can click 'Resend' button up to three (3) times.



Step 7: Select the account that you want to enroll in your Mobile Banking App. To proceed, click 'Next'.



Step 8: Create your preferred Mobile Banking profile details in the Registration Profile Input screen. To proceed, click "Confirm" button.

Note:

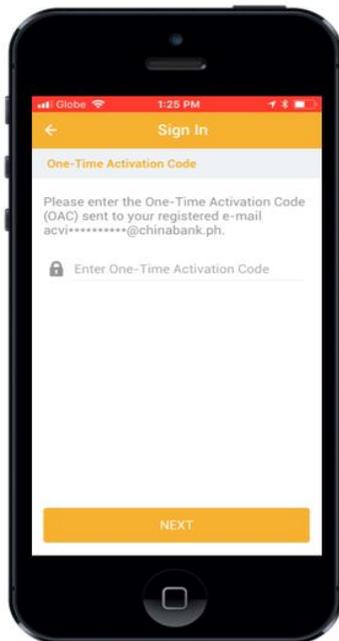
- ✓ User ID should be 6-15 alphanumeric characters
- ✓ Password should be 8-18 characters containing at least
 - (a) One numeric
 - (b) One special character
 - (c) One lowercase letter
 - (d) One uppercase letter
- ✓ Password should not contain repeating and consecutive characters (i.e., aa, ab, 11, 12)



Step 9: Upon successful validation, system will navigate to the registration success screen. To proceed, click “Sign In”.



Step 10: User inputs the user credentials and clicks on “Sign In”



Step 11: An OAC (One-time Activation Code) will be sent to your registered email which will be used during the first time login.

**Encountered problem in receiving your OAC?
Call Customer Contact Center Hotline at 884-7878 to regenerate your OAC.**